

Kate Bennett Horsemanship

Cancelation and Refund Policy Agreement

Kate Bennett Horsemanship requires that cancelations are made 24-hours or more before the scheduled session (includes horsemanship sessions and lessons) and no payment will be required. If cancelation occurs within 24-hours before the time of the session, the client (person signing this form) will be responsible for payment of the session by the time the session was originally scheduled to occur. Kate Bennett Horsemanship clients are allowed one day of (within 24-hours of scheduled session (includes horsemanship sessions and lessons)) cancelation per calendar year where they will not be charged. Kate Bennett Horsemanship will keep track of when the client has used their one day of (within 24-hours of scheduled session (includes horsemanship sessions and lessons)) cancelation per calendar year and has the final say of whether or not it has been used.

For horsemanship sessions and lessons in the winter, horses will not be ridden at the canter in temperatures below 20 degrees Fahrenheit. Horses will not be ridden at the trot in temperatures below 15 degrees Fahrenheit. And, horses will not be ridden at all in temperatures below 10 degrees Fahrenheit.

For horsemanship sessions and lessons in the summer, Kate Bennett Horsemanship observes the heat index (the temperature in Fahrenheit added to the humidity). When the heat index is 150 or above, the horses can not be ridden as they start to lose their ability to naturally cool down.

If a horsemanship session or lesson is postponed by Kate Bennett Horsemanship due to any of the above weather conditions or any other conditions or circumstances, Kate Bennett Horsemanship will provide times to reschedule the session and not charge for the canceled session. Kate Bennett Horsemanship is the decider of if the whether conditions and other conditions are okay to continue the scheduled session (For horsemanship sessions, lessons, workshops, clinics, coaching, etc.).

Kate Bennet Horsemanship has a no refund policy. No refunds will be issued in any circumstances for any Kate Bennett Horsemanship services.

For all clinics involving Kate Bennett Horsemanship, no refunds will be issued regardless of the circumstances (this includes the clinic fee and clinic deposit fee). The cancelation policy above does not apply to clinics. Clinics will have a rain/storm date.

By signing this form you agree and acknowledge all of the policies above and acknowledge that you have had them explained to you by Kate Bennett Horsemanship.

Date: _____

Person voluntarily entering into this Cancelation and Refund Policy Agreement:

Printed Name: _____

Signature: _____

If a minor (under 18 years old), person representing himself/herself to the lawful Guardian under this Cancelation Policy Agreement:

Parent Signature : _____